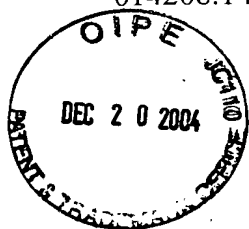


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[Handwritten signature]

ATTORNEY DOCKET NO.:
014208.1489 (50-01-016)

1

PATENT APPLICATION
10/055,098



IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Application of: Jack C. H. Chung et al.
Serial No.: 10/055,098
Filing Date: January 22, 2002
Group Art Unit No. 2163
Confirmation No. 8102
Title: INTEGRATED DECISION SUPPORT FRAMEWORK
FOR COLLABORATIVE PRODUCT DEVELOPMENT

Commissioner for Patents
P.O. Box 1450
Alexandria, Virginia 22313-1450

I hereby certify that this correspondence is being deposited with the United States Postal Service as first class mail on an envelope addressed to: Commissioner for Patents, PO Box 1450, Alexandria, VA 22313-1450, on the date shown below.

R. Cisneros de Chairez
Roseanne Cisneros de Chairez

Date: December 15, 2004

Dear Sir:

SECOND REQUEST FOR STATUS

Please advise the status of the above-identified patent application. In a Reply Letter dated June 24, 2003, in response to Applicants' Request for Status filed May 16, 2003, Applicants were advised that it would be more than 15 months before a first Office Action would be received. To date, Applicants have not received a first Office Action and are currently requesting the status of the application and the first Office Action.

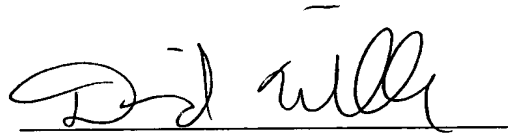
ATTORNEY DOCKET NO.:
014208.1489 (50-01-016)

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PATENT APPLICATION
10/055,098

If there are any matters that can be cleared up through a telephone conversation, please contact the undersigned attorney for Applicant, David G. Wille, at (214) 953-6595.

Respectfully submitted,
BAKER BOTTS L.L.P.
Attorneys for Applicants

A handwritten signature in dark ink, appearing to read 'D G Wille', is written over a horizontal line.

David G. Wille
Reg. No. 38,363

Dated: December 14, 2004

Customer No. **35005**